Quick Guide for FILERS

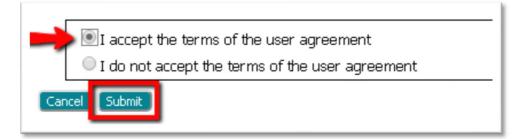
1.	Requesting an Account	page	1
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REQUESTING AN ACCOUNT

1. Click **Request Account** on 'Login' page.



2. Read User Agreement, click the radio button I Accept the terms of the user Agreement, and click Submit button.



3. Select the appropriate **User Role** and click **Next**.

USER ROLES							
Select your user role:							
Government Agency							
 Iowa Attorney 	An attorney with AT PIN who is licensed to practice law in Iowa.						
O Pro Hac Vice Attorney							
Registered Filer	A registered party or self-represented litigant not filing on behalf of a company or association.						
Cancel							

4. Select the organization you belong to by marking the **Existing** radio button, clicking the down-arrow, and scrolling through the System's current listings.

Select the organization you belong to or type it in below:					
Existing	•				
New	ALLRED JENNINGS LEGAL AID				
Cancel Next	BATES LAW OFFICE				
	BRUCE MCKINNON LAW				
	DONALD VICKERS				
	DRUMMOND AND FOSTER				
	GONZALES LAW PARTNERS				
	MATHER & MATHER LAW				
	PICKENS, BARNES AND ABERNATHY				
	POWELL AND ASSOCIATES				
	SIMMONS PERRINE MOYER BERGMAN PLC				
	TYBERA TESTING				
	UNIVERSITY OF IOWA				
	YOUNG AND FOSTER PLC				

- 5. If the organization is not listed, click the **New** radio button and type the name in the provided field.
- 6. On the **Request a User Account page**, fill in the requested information. Fields marked with an asterisk are required. For attorneys, use the assigned Iowa AT pin number in the bar number field.

Company Name:	REES & SONS, LLC
User Name:	*
Your password must be	at least 8 characters long, must contain at least one number, must contain an upper
Password:	*
Confirm Password:	*
Title:	
First Name:	*
Middle Name:	
Last Name:	*
Suffix Name:	
DC Bar Number:	*
Phone:	Fax:
EMail:	* Note: After approval, the above email will receive the authentication
Confirm EMail:	*
1st Alternate EMail:	
2nd Alternate EMail:	
	*
Address Line 1:	
Address Line 1: Address Line 2:	
	State: DISTRICT OF COLUMBI
Address Line 2:	State: DISTRICT OF COLUMBI Country: UNITED STATES ~

7. Login after you receive notification that your account has been approved.

FILING A NEW CASE

1. On the Home Page, click the **New Case** button.

New Case		File new case
Existing <u>C</u> ases		Perform case actions: eFile, Search, View History, Service List
My Filings		Check the status of my filings
Draft Filings	(11)	Finish filing an incomplete filing
Notifications	(2)	Review your Notifications

2. Enter the Case Number or fill out at least 2 of the 3 Party information fields. Click Search.

Court				
Case Number				
	-OR-			
Birth Date				
Last 4 digits of SSN				
Postal Code				
Search Clear				

3. Click the appropriate button under the **File column** to continue.

Court				
Existing Cases				Click if this is a
Case Type Case Numb	er Case Title	Injury Date	File	
EDI Insurance Claim 1145786	MCCARLIN V. MIDWEST CONNECTIO	N, INC	New Dispute 🔰 👍	NEW Dispute on
Judicial Claim 1145786.01	MCCARLIN V. MIDWEST CONNECTIO	N N	Existing Dispute	this case#. It will
	No Reported Claim		New Dispute	direct you to the
Case Number	Click if this is t	the	•	Case Type page.
-OR-	Existing Disput	te to	_	
Birth Date	which you war	nt to file.	Click if there is NO	
Last 4 digits of SSN	It will direct yo	ou to the	yet a FROI associ	
Postal Code	Add-a-Docume		to the new disput It will direct you t	
Search Clear			the Case Type pa	
			the case Type pa	ye.

4. If the **NEW DISPUTE** button or **No Reported Claim NEW DISPUTE** button are selected, the user will be directed to the **Case Type page** where the case type of the claim to be filed may be picked. The most common *new dispute filing* is the **Judicial Claim** which contains the initial petition.



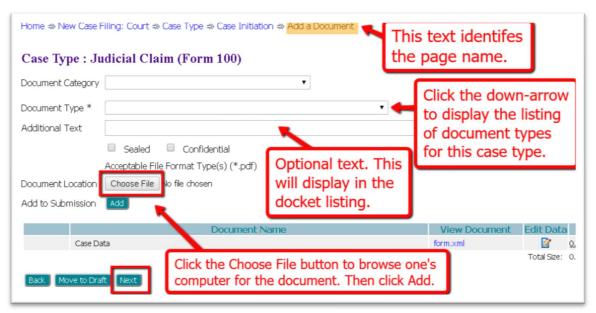
5. On the **Case Initiation Page**, fill in the required fields. Only the page for the **Judicial Claim Case Type** will display checkboxes that identify the specific relief that is being sought, as indicated in the petition. Multiple boxes may be marked. Please note that if the checkbox **Arbitration** is selected, a **filing fee** will be charged.

Case Initiation: Judicial Claim (Form 100)	The fields with an asterisk are required.			
Venue * Petition Injury Date (MM/dd/yyyy) * Other Injury Date(s) (MM/dd/yyyy)	Mark all appropriate boxes.			
Arbitration (86.14) Dependency (85.42 Medical Benefits (85.27 Benefits) Equitable Appointm Death Benefits (85.28, 29.31) Second Injury Fund Other (attach petition)	nent (85.43)	The Case Participant section will auto- populate with party information when filing to an Existing Case or when filing a New Dispute on an existing Case		
Add Case Participants Add My Parties Add Other Parties Remove Participant Name Back Save to Draft Next	(Any party to b	Number. If filing a New Dispute when there is No Reported Claim, party information will need to be added by clicking on the buttons ADD MY PARTIES and ADD OTHER PARTIES.		

- 6. The bottom portion of the screen will display case participants. This section will auto-populate when filing either to an Existing Case or a New Dispute on an Existing case number. This section will be blank if filing a New Dispute when there is not a previously reported claim. Subsequently, case participant information will need to be added.
- 7. To add case participants, first click on the button **Add My Parties**.

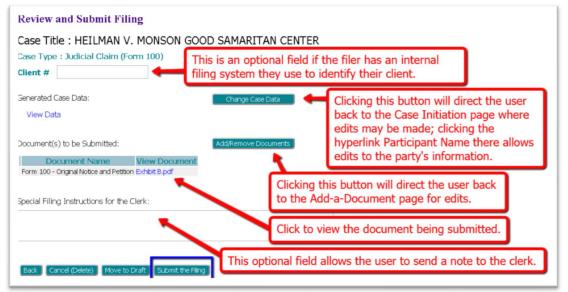
Add Case Participants	Add My Parties	Add Other Parties	(Any party	to be served must be
Remove	Participa	nt Name		Туре

- 8. On the **Add-a-Party page**, fill in the party information fields. Required fields are marked with an asterisk. Click the **Submit button** at the bottom to continue.
- Click the Add Other Parties button to add the defendant information. A section is also available on this page to add the defendant's attorney, if that information is known. Click the Submit button at the bottom to continue.
- 10. When the case participant section is complete, click Next.
- 11. On the **Add-a-Document page**, click the down-arrow in the **Document Type field** to select which document type is being filed. It may be helpful, but not required, to click the down-arrow in the **Document Category field** to filter the search selections that display in the **Document Type field**.



- 11. If desired, enter additional identifying text in the optional **Additional Text** field. This will display alongside the document type in the docket listing.
- 12. Click **Choose File** to search one's computer or thumb drive for the needed document. Click **Add**.
- 13. The selected document will display in the Document table at the bottom of the page. To view the document, click the hyperlink title in the **View Document column**. To delete the document from the filing, click the "X" icon in the **Remove column**.
- 14. Additional documents may be added to the filing by repeating steps 11 14. Be aware that the total submission size of the filing must be less than 30 MB.
- 15. With all documents added, click Next.
- 16. On the **Review and Submit Filing Page** one may view, add, or remove documents from the filing.
 - a. The optional Client # field is a convenience for filers who use an internal filing system.
 - b. If desired, add a note for the clerk using the text field provided.
 - c. Click the button **Submit the Filing**.

NOTE: if the user chooses to save the filing to submit at a later time, click the **Move to Draft button**. When ready to submit the filing, hover over the **eFile tab** at the top of the screen and select **Draft Filings** from the drop-down list, OR, click on the **Draft Filings** button on the Home page. Locate the needed draft and click on the **hyperlink description** to be directed to the **Add-a-Document page** where **Next** button is clicked to return the filer to the **Review and Submit Filing page**.



FILING TO AN EXISTING CASE

1. On the Home Page, click the Existing Cases button

New Case		File new case
Existing <u>C</u> ases		Perform case actions: eFile, Search, View History, Service List
My Filings		Check the status of my filings
Draft Filings	(18)	Finish filing an incomplete filing
Notifications	(4)	Review your Notifications

2. On the **Cases page**, enter the case number in the provided field and click the **eFile button**. Alternately, find the case in the Cases table listings and click the **hyperlink** *eFile* on the line of the desired case.

	iter the cas			
an	d click the	eFil	e button.	
Case Number eFile Schedule Hearing	History Serv	rice List		
Ex: 070900001			•	_
Locate the desired case	& click the	eFile	e button to its	right.
Search Cases		_		
		ł		Show A
Case Title	Case Number	eFile	Schedule Hearing	
	▼ Case Number 19T700090.01		Schedule Hearing Schedule Hearing	Show A Case Judicial Claim
Case Title			and the second	Case
Case Title If KID V. BILLS PUB	19T700090.01	eFile	Schedule Hearing	Judicial Claim
Case Title I KID V. BILLS PUB CALEB WILLIAMS V. PARKER HANNIFIN CORP	19T700090.01 19T700085	eFile eFile	Schedule Hearing Schedule Hearing	Case Judicial Claim Combined Ju

1. Proceed by following steps #11 - #17 from the Filing a New Case section listed above.

CHECKING A FILING'S STATUS

1. To check the status of a filing, click the **My Filings** button from the **Home** Page.

Home		
<u>N</u> ew Case		File new case
Existing <u>C</u> ases		Perform case actions: eFile, Search, View History, Service List
My Filings		Check the status of my filings
Draft Filings	(18)	Finish filing an incomplete filing
Notifications	(4)	Review your Notifications

2. On the My Filings page, set the date fields to filter the search. If the information is known for Filing ID, Court Case #, Client #, and/or Status, fill in these fields. Click Go to locate the desired submission listing.

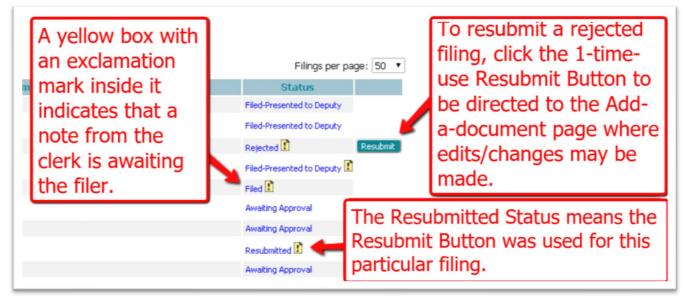
My Filings			
Terry J. Abernathy Filings			
Report Criteria:			
View Filings Between: 05/01/2019 AND			
Filing ID: Court Case #:	Client #:	Status: All	•
Go Clear Search			

3. The **Status** column is on the far right. Click the status hyperlink to view more details about the filing, including documents and confirmation of receipt. File-stamped documents are available to be viewed and printed, if desired, when the status changes to either "**Filed**" or "**Filed-Presented to Judge.**"

My Filings Between 05/01/2019 and Today Filing							
🔲 Filing ID	Client #	Case Title	Court Case #	▼Date Submitted	Document Type	Status	
. €590		MARVIN VEENENDAAL V. ABF FREIGHT SYSTEMS	197700019	07-19-2019 09:20:32 AM	Partial Commutation - Proposed	Flied-Presented to Deputy	
. 1588		EDWIN CLARK V. METRO PAVERS INC	197700017	07-19-2019 09:12:31 AM	Partial Commutation - Proposed	Flied-Presented to Deputy	
① ① 585		DARRYL GAINES V. INTERNATIONAL HOUSE OF PANCAKES (DES MODIES)	197700051	07-18-2019 01:22:33 PM	Agreement for Settlement - Proposed	Filed-Presented to Deputy	
		CALEB WILLIAMS V. PARKER HANNIFIN CORP	19T700085	07-18-2019 09:38:06 AM	Motion to Amend	Awaiting Approval	
		HEILMAN V. MONSON GOOD SAMARITAN CENTER	197700080.01	07-18-2019 09:35:24 AM	Request Hearing Date	Awaiting Approval	
		ANDERSON V. TT LLC		07-18-2019 09:03:42 AM	Form 100 - Original Notice and Petition	Avvaiting Approval	

RESUBMITTING A REJECTED FILING

- 1. If a filing's status is **Rejected**, click the status link to view the reason for rejection.
- 2. A filing rejection will generate a "one-time-use" Resubmit button to the right of the status column.



Clicking **Resubmit** will cause the eFlex system to clone the information in the rejected submission for use in a new submission and will route the user to the Add-a-Document page so the corrections can be made. The user MUST continue through the new case or existing case submission process until the message that the filing has been submitted to the court is received.

3. Upon clicking **Resubmit**, the **Rejected** status will switch to **Resubmitted** to indicate the submission was cloned. The button will then disappear. If the filing is not submitted to the court when the button is activated, it will be stored in the **Draft Filings**.

RETRIEVING NOTIFICATIONS

Notifications are the official court communication regarding eFiling activity on a case. To obtain the *official* notification, the user must login to the eFiling system. The user may also get *unofficial*, courtesy emails regarding efilings to the user's case.

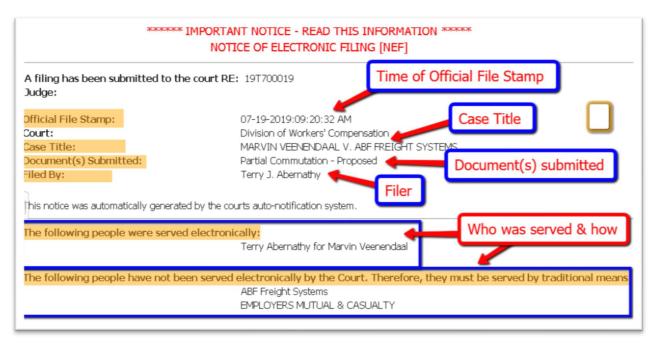
1. On the **Home** page, click the **Notifications** button, or hover over the **Cases** Tab and select **Notifications** from the drop-down list.

Home	eFile	Cases	My Profile	Log Out	
Home					
<u>N</u> ew Case		File new case			
Existing <u>C</u> as	es	Perform case a	ctions: eFile, S	earch, View Hist	ory, Service List
My Filings		Check the statu	is of my filings		
Draft Filing	(18)	Finish filing an	incomplete filin	g	
Notification	s (4)	Review your No	tifications		

2. Notifications with bolded blue headings are "Unread" Notifications. Additionally, unread notifications have a closed envelope to the left of the listing. This status is displayed when the page has been "refreshed" by exiting the page and then returning to the page.

Notifications Notifications for Terry J. A	Use these buttons to change the display	<i>(</i> .	
Search By: All Go Clear Search Delete Mark As Read Mar	rk As Unread		A Notification that has yet to be read will display with an
	thdrawal of Settlement/Commutation was filed by Terry J. Abernathy Documents: Withdrawal of Settlement/Commutation		unopened envelope and a bolded title.
🗌 🖂 143 For	m 100 - Original Notice and Petition was filed by Terry J. Abernathy Documents: Form 100 - Original Notice and Petition	AN	lotification that has
	npromise Settlement - Proposed was filed by Terry J. Abernathy Documents: Compared Settlement - Proposed was filed by Terry J. Abernathy	the	en read is identified by opened envelope icon
	Documents: Combination Settlement - Proposed	and	d an unbolded title.

- 3. To open the *Official Court Notification*, click on the hyperlink **Document Title** in the **Document(s) filed by column**.
- 4. The **NEF** (Notice of Electronic Filing) will display in a new browser tab.



- a) The top of the NEF contains case-related information, including what **document(s)** were filed to trigger the NEF to be sent.
- b) The bottom portion of the NEF indicates the **service requirements** at the time the listed document(s) were submitted. Future or past submissions may have different service requirements.
- c) Persons being served via the email system are listed first on the NEF.
- d) Persons still requiring service by traditional means are listed under the second heading.
- 5. To view document(s) on the **Notifications page**, click the hyperlink title listed under the **NEF title**. The time-stamped document will display as a pdf. Users may choose to download hard-copies for their records.

Delete Mark As Read		
📃 👘 Notification Id	Document(s) filed t	Click Document hyperlink
91	Partial Commutation - Proposed was filed by Terry 1 Documents:	titles to open document as
90	Partial Commutation - Proposed Partial Commutation - Proposed was filed by Terry J. A Documents:	a pdf. Print, if desired, for your records.
487	Partial Commutation - Proposed Agreement for Settlement - Proposed was filed	by Terry J. Abernathy DARRYL GAINES V. INTERNATION

6. The system performs an auto clean-out 60 days after the NEF is delivered. Users can clean up the page manually by using the checkbox in combination with the delete button.

LOCATING CASE INFORMATION

The **Cases** page gives the user easy access to cases, documents filed to the case, and service list information associated to a particular case at the time of the query.

NOTE: During the transition period from paper-filing to electronic filing, it is possible that not all of an attorney's current cases will populate the **Cases Page**. EFiling a **Notice of Appearance** on these cases is advised (see instructions below). It may also be helpful to call the Support helpline for assistance.

1) To navigate to the **Cases** page, click on the **Existing Cases** button on the Home page, or hover over the **Cases** Tab and select **Cases** from the drop-down list.



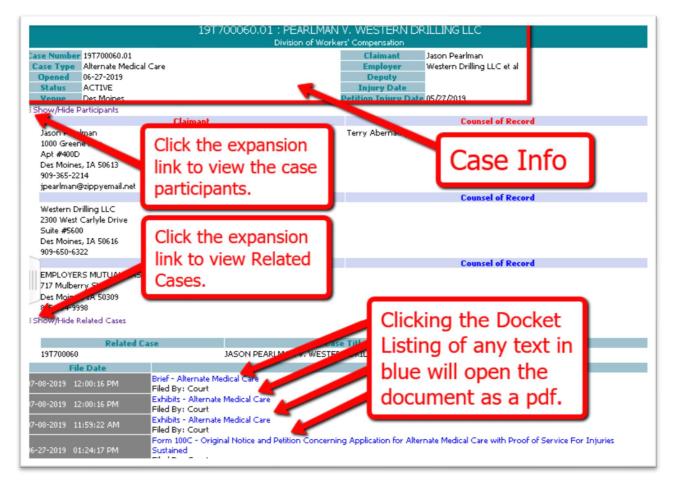
2. Enter the case number in the provided text field and click the **History button**. A **Case Summary** will display in a new browser tab. Alternately, one may also choose to click the **hyperlink case number** from the **Cases Table** to be directed to the **Case History page**

Cases	Click to view Case History
Court: DIVISION OF WORKERS' COMPENSAT	dule Hearing History Service List
Search Cases OR, click on	the hyperlink Case Number
Case Title	▼Case Number eFile Schedule He
KID V. BILLS PUB	19T700090.01 eFile Schedule Hearing
■ CALEB WILLIAMS V. PARKER HANNIFIN CORP	19T700085 eFile Schedule Hearing
HEILMAN V. MONSON GOOD SAMARITAN CENTER	19T700080.01 eFile Schedule Hearing

3. To view who has been electronically served and who needs to be served by traditional means, enter the case number in the provided text field and click the **Service List** button which will open a new tab and display the **Certificate of Service**. This page may also be accessed by locating the desired case in the Cases table and clicking the hyperlink **Service List** in the **Service List column** on the right.

Cases Click t	to view Se	rvic	e list of case	e identified in	Case Nu	mber fie	ld.
Court: DIVISION OF WORKERS' COMPENSATIO		_					
Case Number eFile Schedule Hearing	History Service	e List					
x: 070900001							
Search Cases	Or click o	n ti	a hyporlink	Convice List t	title		
Search Cases Enter Case #	Or, click o	n t	he hyperlink	Service List t			
Search Cases Enter Case #				Show As ye		Show Both	n
Search Cases Enter Case # Case Title			ne hyperlink Schedule Hearing	Show As ye	how 1 ctive	Show Both Service List	-
Enter Case #		eFile	Schedule Hearing	Show As ne	Now 1 stive	011011 000	-
Case Title	▼ Case Number	eFile eFile	Schedule Hearing Schedule Hearing	Show As the Case Type	how a setive	Service List	t Inacti
Case Title	▼ Case Number 197700090.01	eFile eFile eFile	Schedule Hearing Schedule Hearing Schedule Hearing	Show As a Case Type Judicial Claim	how a setive	Service List	t Inacti

NOTE: Although any user with a correct case number can file, users will not be able to view a case history unless they are party to the case or counsel of record on the case. Pro Se filers may need to file the document type **Notice of Case Association**.



- 4. Within the **Case Summary** page, Click **the Show/Hide Participants** expansion link to view the case participants, their addresses and their Counsel of Record.
- 5. Click the Show/Hide Related Cases expansion link to view related cases.
- 6. Clicking the docket listing of any text appearing in blue will allow the user to open and/or save the document.



ASSOCIATION TO A CASE/NOTICE OF APPEARANCE

When an attorney efiles a new case, they will automatically be associated to the case and listed as the attorney for the plaintiff. When an attorney efiles an answer to a case, they will be associated to the case in this manner:

1) On the Home page, click to file to an EXISTING CASE.

New Case	File new case		
Existing <u>C</u> ases	Perform case actions: eFile, Sear	ch, View History,	Service List
My Filings	Check the thet is of my filings		
Draft Filings	Finish filing an incomplete 📖	Click	
Notifications	Review your Notifications		

2) On the Search Cases page, enter the case number in the provided field and click eFile.

l	Court: DIVISION OF WORKERS' CO	OMPENSATION
L	Case Number	
L	19T700013.02	eFile Schedule Hearing History Service List
L	Ex: 070900001	
l	Search Cases	

3) On the Add-a-Document Page, select the appropriate Answer Document in the Document Type field, click the button Choose File, and browse the computer to locate the prepared document.

Case Number :	: 19T700013.02 Case Title : CASSIDY V. DOLLAR GENERAL OF I	DES
Case Type : Judicia	al Claim (Form 100)	
Document Category	▼	
Document Type *	Form 100 - Answer	
Additional Text		
	Sealed Confidential	
	Acceptable File Format Type(s) (*.pdf)	
Document Location	Choose File Exhibit B.pdf	
Add to Submission	Add Click to Add.	
	Document Name View Docum	ent
Back Move to Drat	ft Next	

4) When the **Add button** is clicked, the user will be directed to the **Notice of Appearance page** where the attorney marks the box next to the party they are representing. **Click Next.**

Judicial Claim (Form 100)	
L9T700013.02 Case Title : CASSIDY V. DOLLAR GE Vdd an Attorney for this Party	NERAL OF DES MOINES
Last Name Middle First Name Bar # Type X Terry 31 41157 Iowa Attorney Add Select the party you will be representing	The filing attorney's information will display here.
For Participant Name	Current Role Atto
Deriver Cassidy	Claimant
SENTRY INSURANCE	Insurance Carrier
Dollar General of Des Moines Back Next	Employer

5) The screen displays the document that will be efiled in the **Document Name column**. Click the **Next** button.

Case Number	: 19T700013.02	Case Title : CASSIDY V. DOLLAR GEN	ERAL OF	DES MO	DINES		
Case Type : Judicia	al Claim (Form 100)						
Document Category		•					
Document Type *				-			
Additional Text	Sealed Cor	The Notice of Appearance displates as the document to be filed.	ays	the i	iew and nforma the ed	tion,	
Document Location Add to Submission	Choose File No file ch	osen			Ţ		
		Document Name	View Do	cument	Edit Data	Size	Remov
Notice	of Appearance					0.0 MB	
Back Move to Dra	ft Next	Click Next.			Tota Size:	il 0.0 MB	

6) This brings the filer to the **Review & Submit Filing** page where the button **Submit the Filing** is clicked to complete the submission.

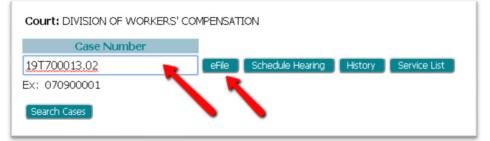


During the transition period from paper-filing to electronic filing, it is possible that not all of an attorney's current cases will populate the **Cases Page**. Efiling a **Notice of Appearance** on these cases may be advised. This is a similar process to the above listed steps:

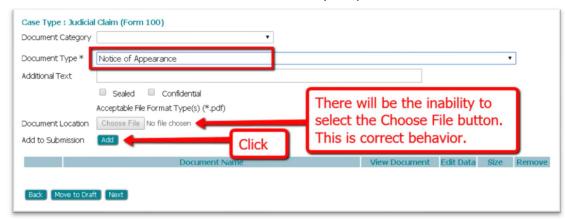
1) On the Home page, click to file to an EXISTING CASE.



2) On the Search Cases page, enter the case number in the provided field and click eFile.



3) On the **Add-a-Document Page,** select **Notice of Appearance** and then click **ADD.** The **Choose File** button will be grayed out and inaccessible to click because it is not necessary to upload a document for this document type.



4) The next screen asks the attorney to mark the box next to the party they are representing. Click Next.



5) The screen displays the document that will be efiled. Click the **Next** button.

Case Number : 19T700013.02 Case Title : CASSIDY V. DOLLAR GENERAL OF DES MOINES						
Case Type : Judicial Claim (Form 100)						
Document Category	•					
Document Type *			Tov	iow and	lor or	lit-
Additional Text Sealed Cor Acceptable File Format	as the document to be filed.		tion,			
Document Location Choose File No file chosen						
Add to Submission Add				1		
	Document Name	View Do	ocument	Edit Data	Size	Remove
Notice of Appearance				2	0.0 MB	
Back Move to Draft Next	Click Next.			Total Size:	0.0 MB	

6) This brings the filer to the **Review & Submit Filing** page where the **Submit the Filing** button is clicked to complete the submission.

Review and Submit Filing
19T700013.02 Case Title : CASSIDY V. DOLLAR GENERAL OF DES MOINES
Case Type : Judicial Claim (Form 100)
Client #
You represent the following:
SENTRY INSURANCE
Change Representation
Document(s) to be Submitted: Add/Remove Documents
Document Name View Document Notice of Appearance
Special Filing Instructions for the Clerk: Click to submit filing.
Back Cancel (Delete) Move to Draft Submit the Filing

PAYING FOR FILING FEES

In the beginning stages of the Go-Live eFiling process, filing fees will be paid directly to the court by check. Very soon, the process of paying through the Filer's Interface will be implemented. At that point, the filer, after completing their submission on the **Review and Submit Filing page**, will be directed to the Payment Vendor's site. Information will be provided when this functionality is activated.

SCHEDULING A HEARING

The functionality for scheduling a hearing has been disabled at this time. When the scheduling feature is activated, the User's Quick Guide will be updated with step-by-step instructions.

Why was I logged out of the system?

When working inside the Filer's Interface, be aware that the system will automatically log you out should there be 30 minutes of inactivity. If you plan to step away from your computer and don't want to lose any data that has been entered, click on the **Move to Draft button** found at the bottom of the **Add-a-Document Page** and the **Review and Submit Filing page.**

How do I continue with a filing that has been moved to Draft?

When ready to complete a Draft filing, hover over the **eFile tab** at the top of the screen and select **Draft Filings** from the drop-down list, **OR**, click on the **Draft Filings** button on the Home page. Locate the needed draft and click on the **hyperlink description** to be directed to the **Add-a-Document page** where the **Next** button is clicked to be returned to the **Review and Submit Filing page**.

For easier searching, are any of the case tables within the eFiling system sortable?

There are **Case Tables** found on each of the following pages: **Cases page, Draft Filings page, My Filings page**, **Notifications page** and **Filing Charges page**. The first four pages are found under their corresponding buttons on the **Home Page**, whereas the last one listed is found under the **Cases Tab**. Each column header has an ascending/descending order **sort feature** by clicking on its **Title** and controlling the listings with the **up/down arrow**. Click on the **column heading** of the column you wish to sort. The **up/down arrow** will transfer to that column to allow for the desired sorting.

How do I bring up the Case History Page for any of my cases?

On the **Home page**, click on the **Existing Cases button**. In the Cases table, click on the **hyperlink case number** in the **Case Number column** and a new browser tab will open up and display the **Case History page**.

Why can't I edit the organization listed on My Profile Page?

To edit your profile, hover over the **My Profile Tab** at the top of the screen and select **My Profile**. This directs you to the **User Profile page**. At the bottom of the page click the button **Modify User Profile**. This opens the page where edits may be made on any of the text boxes. The *role, user name, organization, bar number,* and *company address* cannot be edited by the user and requires a call to the Support Number for an administrator to make those changes.

How do I eFile as a claim representative?

Follow the instructions for requesting an eFiling account and select the role of **Claim Representative**. In this role you will have limited permissions. You will have the ability to file **Medical Reports** and **Settlement Documents**, but you will not have access to the case information since you are not a party on the case.